Chat ALFReD Setup Guide

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Registration Process

1. Visit chat.impactcapitoldc.com/register
2. Provide your email address (used for account recovery)
3. Create a strong password (minimum 8 characters)
4. Click "Register"
5. You'll be redirected to the login page

Two-Factor Authentication Setup

Step 1: Install an Authenticator App

Choose one of these recommended authenticator apps:

Google Authenticator - Android: [Google Play Store](#) - iOS: [App Store](#)

Microsoft Authenticator - Android: [Google Play Store](#) - iOS: [App Store](#)

Step 2: First-Time Login Setup

1. Login with your registered email and password
2. Scan the displayed QR code with your authenticator app
3. Enter the 6-digit verification code
4. Maintain the authenticator app installation for future logins

Login Process

1. Visit chat.impactcapitoldc.com/login

2. Enter your credentials:
    ◦ Registered email
    ◦ Password
3. Open your authenticator app
4. Enter the current 6-digit code
5. Access the main application

Security Best Practices

Password Management

⚠ **Important Warning**: Password Reset Unavailable - No password recovery feature currently exists - Lost passwords require creating a new account - Use a password manager for secure storage - Create a strong, memorable password

Security Guidelines

1. Never share 2FA codes
2. Use unique passwords for your account
3. Log out after using shared devices
4. Keep your authenticator app updated
5. Maintain current device operating system

For additional support, contact:

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